

Data Dashboard: How to Use to Measure Performance

	Data Element	How to Use – use pull down menu by blue bar on left to select county. Use blue bar on right to select either another county or statewide results for comparison. The information below may be helpful in analyzing county and statewide data.
CalFresh (CF) Caseload	CF Households	Compare county growth to recent county performance, statewide numbers and/or similar counties. Compare growth to Population growth for county and to change in poverty level. If caseload growth is higher, it would indicate increased participation.
	CF Persons	See above.
	% of Medi-Cal (MC) cases receiving CF	Compare county growth to recent county performance, statewide numbers and/or similar counties to measure in-reach. If positive, may improve CF program participation.
	CF cases receiving MC	Compare county growth to recent county performance, statewide numbers and/or similar counties to measure progress in Express Lane Eligibility.
	% of CF cases receiving MC	Compare county growth to recent county performance, statewide numbers and/or similar counties to measure progress in Express Lane Eligibility.
	Timeliness 30- day	Compare county timeliness to previous county performance to measure improvement. Compare to statewide numbers and/or similar counties. If improvement is needed, look to counties with good performance.
	Timeliness Expedited	See above.
	Active Error Rate	Compare county accuracy to previous county performance to measure improvement. Compare to statewide numbers and/or similar counties. If improvement is needed, look to counties with good performance.
Total Churn	30-day Churn - Reapps	Churn rate is the CalFresh applications that received benefits in the previous 30 days divided by the total applications received. Compare county churn rate to previous county performance to measure improvement. Compare to statewide numbers and/or similar counties. If improvement is needed, look to counties with lower churn rates for policies and procedures that reduce churn.
	90 day Churn - Reapps	See above.
Recertification Churn	30-day Churn - Recerts	See above. Recertification churn is the total CalFresh cases who had recertifications that were discontinued and reapplied within 30 days divided by the total applications received.
	90-day Churn - Recerts	See above.

	Data Element	How to Use
County/State Demographics	Total Population	Use county's percentage of state population as an item to compare to other county demographics. For example, if county has 5% of state population, but 8% of the elderly population, you may want to put greater emphasis on outreach to the elderly, unless in the CalFresh demographics indicate you have 8% of the elderly in your caseload.
	Elderly	See above.
	Children (under 18)	See above.
	Total Population 5 years of age and over	See above.
	Receiving Medi-Cal	See above.
	SSI recipients	If the county's percentage of the SSI recipients is higher than the county's percentage of the state population, it may have a negative impact on the county's participation rate.
	Unemployment Rate	Compare county growth to statewide numbers and/or similar counties. If the county's unemployment rate is higher than the state's or other similar counties, it may indicate greater need/poverty.
Poverty Level	Potential CalFresh Eligibles (under 125% of FPL)	Compare county growth to statewide numbers and/or similar counties. This can be used as the denominator with caseload as the numerator as a proxy for calculating the participation rate.
	Potential CalFresh Eligibles excluding SSI and undocumented persons	See above. This functions in the same way but may present a more accurate picture of the potential to increase participation.
CF Caseload Demographics		
	Households	Similar to the Household item above, but covers a longer time period. Compare county growth to previous county performance, statewide numbers and/or similar counties. Compare growth to Population growth for county and to change in poverty level. If caseload growth is higher, it would indicate increased participation.
	Persons	See above.
	Elderly	Compare county growth to previous county performance, statewide numbers and/or similar counties.. Compare growth to growth in elderly in county demographics for county and to change in poverty level. If growth is higher, it would indicate increased participation by the elderly.
	Children (under 18)	Compare county growth to previous county performance, statewide numbers and/or similar counties. Compare growth to growth in children in county demographics for county and to change

		in poverty level. If growth is higher, it would indicate increased participation by children.
	Child Only Households	If the county's percentage of the state child only households is higher than the county's percentage of the state population, it may have an overall negative impact on the county's participation rate as it may indicate families with either SSI members or undocumented members. Improving the percentage participating in the program indicates progress in overcoming barriers to participation.
	Child Only Persons	See above.
	ESL cases	Compare county growth to previous county performance, statewide numbers and/or similar counties. Compare growth to growth in Language other than English in county demographics for county and to change in poverty level. If growth is higher, it would indicate increased participation by families speaking another language in the home.