

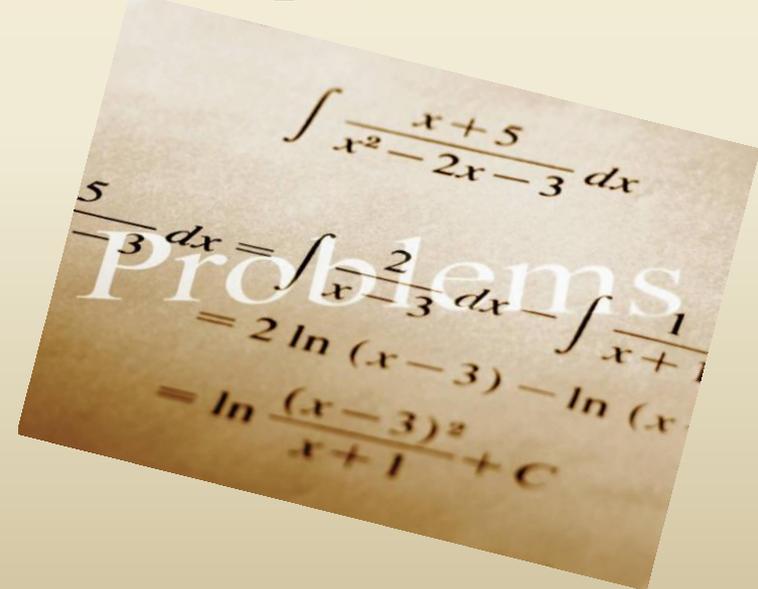
# **County Strategies/Drop Reduction**

or

## **How to Increase the County's Federal Case Completion Rate**

# Adjustment of State Reported Error Rates

- FNS annually re-reviews a random sub-sample from completed Active reviews of 400 cases.
- State and Federal findings on the sub-sampled cases are then mathematically compared using regression formulas to arrive at an adjusted *average* and then a final adjusted error rate.



# Adjustment of State Reported Error Rates

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- A second adjustment (The completion Rate Adjustment) is then applied to the regressed rate as a *penalty* for a less-than acceptable completion rate.
- The established acceptable completion rate is 98%.

$$r_1'' = r_1' + 2(1-C)S_1$$

$$r_2'' = r_2' + 2(1-C)S_2$$

# Completion Rate Adjustment

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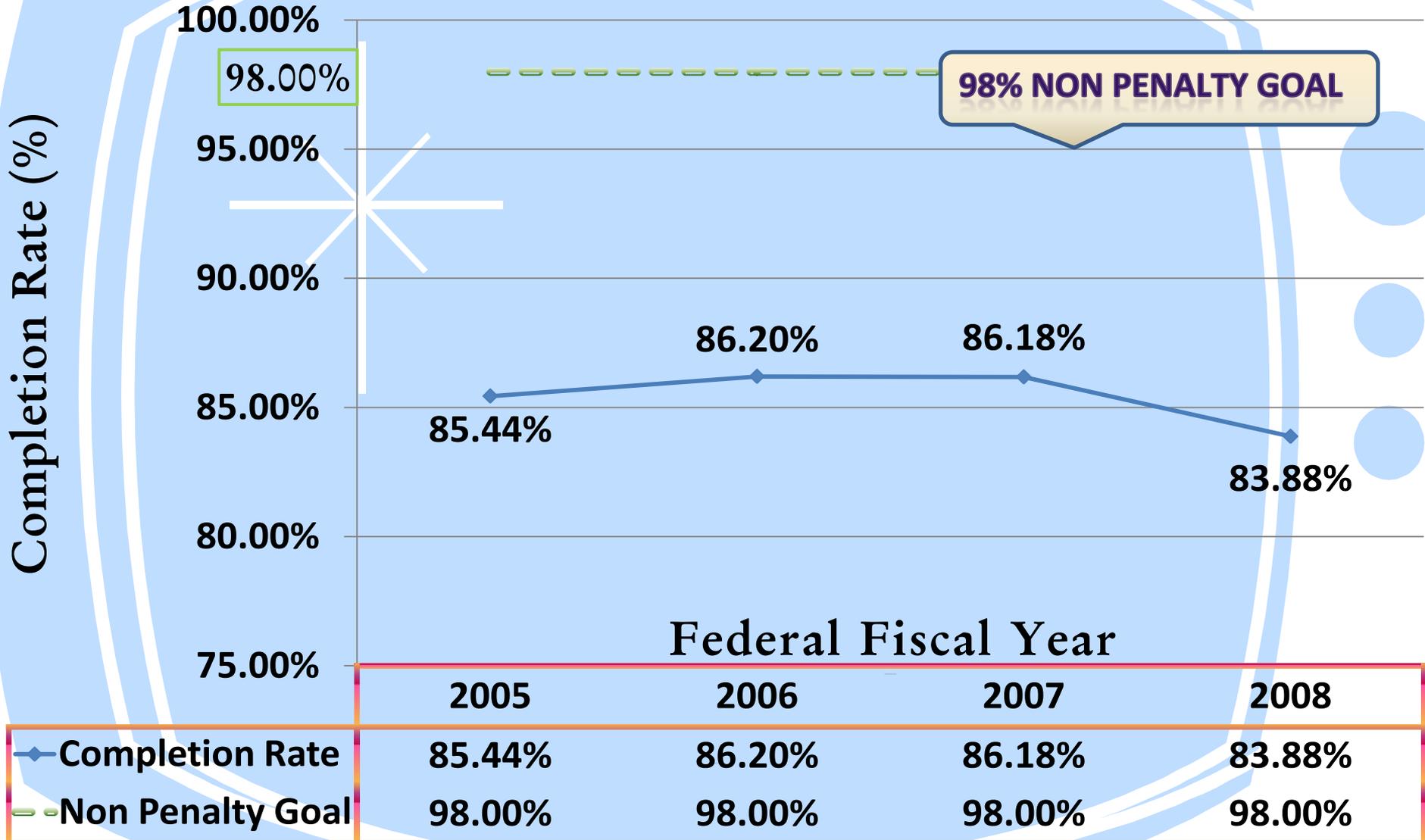
- The higher the completion rate the smaller the *penalty*.
- The completion rate is calculated by dividing the total completed cases in the federal sample by the total reviewable cases.

# Magnitude Of The Completion Rate Adjustment FFY 2005 - 2008

Federal Fiscal Years	(1) Regressed Error Rate	(2) Completion Rate	(3) Completion Rate Adjustment	(4) Adjusted Regressed Rate (Col 1 + Col 3)
2005	6.14%	85.44%	0.25%	6.39%
2006	6.73%	86.20%	0.25%	6.98%
2007	5.10%	86.18%	0.21%	5.31%
2008	5.54%	83.88%	0.23%	5.77%

# California's Completion Rates

FFY 2005-2008



Completion Rate (%)

Federal Fiscal Year

◆ Completion Rate  
 - - - Non Penalty Goal

**98% NON PENALTY GOAL**

# Completion Rate

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- Cases can have one of three dispositions: Complete, Incomplete, or Not Subject To Review (NSTR)
- The completed and incompleted cases comprise the total reviewable cases in the sample.

## Food Stamp Federal Active Case Completion Rates FFY 2009 Through 09/2009

County	Sampled Cases	Pending Cases	NSTR [Drop Code 2]	Reviewable Cases (Sampled Cases Less NSTR Cases)	DROP RATE		COMPLETION RATE		Sum of Both Rates *
					Dropped Other [Drop Code 3,4]	Percent of Reviewable Cases Dropped Code 3,4	Completed Cases	Percent of Reviewable Cases Completed	
39 Counties	178	0	23	155	15	9.7%	140	90.3%	100.0%
Alameda	52	0	6	46	13	28.3%	33	71.7%	100.0%
Contra Costa	22	0	1	21	4	19.0%	17	81.0%	100.0%
Fresno	80	0	12	68	15	22.1%	53	77.9%	100.0%
Kern	49	0	6	43	3	7.0%	40	93.0%	100.0%
Los Angeles	429	0	48	381	68	17.8%	313	82.2%	100.0%
Merced	20	0	3	17	3	17.6%	14	82.4%	100.0%
Monterey	11	0	1	10	1	10.0%	9	90.0%	100.0%
Orange	61	0	4	57	10	17.5%	47	82.5%	100.0%
Riverside	70	0	9	61	7	11.5%	54	88.5%	100.0%
Sacramento	80	0	11	69	14	20.3%	55	79.7%	100.0%
San Bernardino	101	0	4	97	11	11.3%	86	88.7%	100.0%
San Diego	66	0	14	52	4	7.7%	48	92.3%	100.0%
San Francisco	30	1	7	23	5	21.7%	17	73.9%	95.7%
San Joaquin	31	0	2	29	3	10.3%	26	89.7%	100.0%
Santa Clara	43	0	2	41	8	19.5%	33	80.5%	100.0%
Solano	15	0	0	15	2	13.3%	13	86.7%	100.0%
Stanislaus	33	0	0	33	2	6.1%	31	93.9%	100.0%
Tulare	37	0	3	34	3	8.8%	31	91.2%	100.0%
Ventura	26	0	2	24	5	20.8%	19	79.2%	100.0%
<b>STATEWIDE</b>	<b>1434</b>	<b>1</b>	<b>158</b>	<b>1276</b>	<b>196</b>	<b>15.4%</b>	<b>1079</b>	<b>84.6%</b>	<b>99.9%</b>

Final 2008 Completion Rate: 83.9%

\* NOTE: Less than 100% indicates pending reviews.

Goal - To Avoid Federal Completion Rate Penalty: 98.0%

# Group Participation

Now you have an opportunity to –

- ✓ Brainstorm ideas for reducing drops.
- ✓ Discuss your county's drop issues and successes.
- ✓ Share with the entire group.



A vibrant watercolor illustration of a tropical scene. In the upper left, a palm tree with a purple trunk and fronds stands against a yellow and white sky. In the upper right, a person wearing a red hat and a purple shirt is on a boat, navigating through blue and purple waves. In the lower left, a person in a green suit is shown from the back, looking towards the scene. In the lower right, a person in a blue and purple outfit is walking on a beach. The background features a large, stylized red and orange zigzag shape. The entire scene is rendered in a soft, painterly watercolor style with a rich palette of colors including purple, blue, green, yellow, and red. Overlaid on the center of the image is large, bold, 3D white text with a grey shadow, reading "LET'S ACHIEVE A HIGH COMPLETION RATE".

LET'S ACHIEVE A HIGH COMPLETION RATE