

FOOD ASSISTANCE ACTION COMMITTEE

A Federal, State and County Partnership for policy interpretation and review, CalFresh outreach, Quality Control and corrective action activities

AGENDA

5/24/2016

9:30 a.m. to 3:00 p.m.

Location: 1111 E. Mill St., Ste. 200, San Bernardino, CA 92408

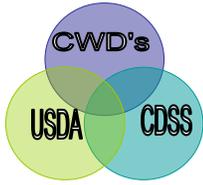
CONFERENCE LINE: (877) 336-1831

PARTICIPANT CODE: 948020

HOST: 873060

FFY2016 Goals: Remain below 6% Payment Error Rate, achieve a 98% completion rate, Empower QC staff through sharing of Information, and minimize the regression rate.

9:30 – 9:45	<p>Welcome</p> <p>Roll Call</p> <p>Introduction of New staff</p> <p>Facilities</p> <p>Note Taker</p> <p>Agenda Review</p> <p>Minute Review</p>	FOB/All Participants
9:45 – 10:15	<p>County Discussion</p> <p>This time provides an opportunity for counties to bring to the table any concerns regarding the QC process. May include case scenario discussion. Whenever possible, concerns should be emailed ahead of time to FOB. Questions that are raised which cannot be answered by the group will be discussed during the policy/FNS agenda time.</p>	All Participants
10:15 – 10:40 Hand-Out	<p>Subsample Case Review Federal Findings</p> <p>The purpose for the review of the federal findings to provide a learning opportunity and to determine any next steps. The hand out will be provided ahead of time to allow time to review.</p> <ul style="list-style-type: none"> • Active Case Review • CAPER Case Review (tabled until next meeting due to FNS – LA ME) 	FOB
10:40 – 11:10	<p>Policy</p> <p>The purpose is to have Policy staff inform the</p>	Policy Bureau

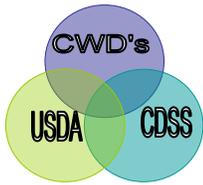


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counties of upcoming legislation, court litigation, policy development, and to answer any questions that came out of the county discussion. The counties are responsible for evaluating the information received to determine what impacts if any it will have on the QC process and if it will potentially cause federal findings.

11:10 -11:20	Break	
11:20-11:40	New Business The purpose is to discuss any upcoming changes, events, initiatives, etc. that impact the QC process. <ul style="list-style-type: none"> • Migration from RADEP to SNAP-QCS • Possibility of attending meeting in person • Regional QC meetings • Open Discussion 	All Participants
11:40 -12:00 Hand-Out	Management Evaluation The purpose is to present best practices acquired from the last evaluation.	FOB
12:00 – 1:00	Lunch	
1:00 – 1:30	FNS The purpose for FNS to provide any information about operations, provide feedback based on their observations from case reviews, and answer any questions that came out of the county discussion and	FNS
1:30 – 2:00 Hand-Out	Error Rates The purpose is to go over the error rates and have a discussion about possible corrective action and best practice sharing. Discussion will also include the CalFresh Payment Error Rate Analysis conducted by FOB.	All Participants
2:00 – 2:30	Completion Rate	FDRAB



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Hand-Out

The counties are primarily responsible monitoring their completion rate. For federal actives, we must complete 98 percent of 1020 reviews. Discuss current completion rates.

- Drop cases – Solano County
- Sample – Starting with a higher caseload – Solano county

2:30 – 3:00

Action Items

Purpose is to go over any outstanding action items, recap action items from today's meeting and assign responsibility, and to provide feedback about today's meeting and establish what will be on the next agenda

Additional Information:

Next Meeting is March 22, 2016 - Sacramento

Action Items

Date Opened	Item Description	Assigned to	Target Completion Date	Result