

## CALFRESH (CF) PROGRAM REQUEST FOR POLICY/REGULATION INTERPRETATION

**INSTRUCTIONS:** Complete items 1 - 10 on the form. Use a separate form for each policy interpretation request. If additional space is needed, please use the second page. Be sure to identify the additional discussion with the appropriate number and heading. Retain a copy of the CF 24 for your records.

- Questions from counties, including county Quality Control, must be submitted by the county CalFresh Coordinator and may be submitted directly to the CalFresh Policy analyst assigned responsibility for the county, with a copy directed to the appropriate CalFresh Policy unit manager.
- Questions from Administrative Law Judges may be submitted directly to the CalFresh Policy analyst assigned responsibility to the county where the hearing took place, with a copy of the form directed to the appropriate CalFresh Bureau unit manager.

1. RESPONSE NEEDED DUE TO: <input checked="" type="checkbox"/> Policy/Regulation Interpretation <input type="checkbox"/> QC <input type="checkbox"/> Fair Hearing <input type="checkbox"/> Other:	5. DATE OF REQUEST: 4/15/2014	NEED RESPONSE BY: 4/25/2014
2. REQUESTOR NAME: Jean Keyes	6. COUNTY/ORGANIZATION: Shasta County	
3. PHONE NO.: 530-225-5022	7. SUBJECT: Untimely Recertifications-Client Caused no 10-day	
4. REGULATION CITE(S): 63-504.6, 63-300.464, 63-504.253(e)	8. REFERENCES: (Include ACL/ACIN, court cases, etc. in references) NOTE: All requests must have a regulation cite(s) and/or a reference(s).  CF 377.2 (NEC Notice) CFR 273.14	

9. QUESTION: (INCLUDE SCENARIO IF NEEDED FOR CLARITY):

Do both MPP 63-504.61(e)(1) and (2) pertain only to CWD-caused delays, such as when the CWD does not schedule a first interview at least 10 days prior to the end of the certification period? If a CalFresh Recertification (RC) interview is conducted less than 10 days prior to the end of the certification period due to client error, will benefits be prorated if the cause of the delay is client-caused?

Scenario:

Client's certification period ends 3/31. RC appointment scheduled for 3/7, but client no-showed. Client rescheduled and attended phone interview on 3/29. Client was given a 10-day request for verifications and forms, due on 4/8. The County received the verifications and forms on 4/7.

10. REQUESTOR'S PROPOSED ANSWER:

Yes, 63-504.61(e)(1) and (2) pertain only to CWD-caused delays.

In the scenario above, per 63-504.6(i)(1)(A) the household has lost their right to uninterrupted benefits. The county shall re-open the case and prorate benefits from the date the client completed all of the necessary actions (verifications and forms) to complete the recertification process.

11. STATE POLICY RESPONSE (CFPB USE ONLY):

CDSS concurs with the proposed response.

### FOR CDSS USE

DATE RECEIVED: 4-15-14	DATE RESPONDED TO COUNTY/ALJ: (JR)
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**CALFRESH (CF) PROGRAM  
REQUEST FOR POLICY/REGULATION INTERPRETATION (Continued)**

1. RESPONSE NEEDED DUE TO: <input checked="" type="checkbox"/> Policy/Regulation Interpretation <input type="checkbox"/> QC <input type="checkbox"/> Fair Hearing <input type="checkbox"/> Other:	5. DATE OF REQUEST: 5/15/2013	NEED RESPONSE BY: 5/31/2013
2. REQUESTOR NAME: Jean Keyes	6. COUNTY/ORGANIZATION: Shasta County	7. SUBJECT: Untimely Recertifications-Client Caused no 10-day
3. PHONE NO.: 530-225-5022	8. REFERENCES: <i>(Include ACL/ACIN, court cases, etc. in references)</i> NOTE: All requests must have a regulation cite(s) and/or a reference(s). QR 377.2 (NEC Notice) CFR 273.14	
4. REGULATION CITE(S): 63-504.6, 63-300.464, 63-504.253(e)		