

## CALFRESH (CF) PROGRAM REQUEST FOR POLICY/REGULATION INTERPRETATION

**INSTRUCTIONS:** Complete items 1 - 10 on the form. Use a separate form for each policy interpretation request. If additional space is needed, please use the second page. Be sure to identify the additional discussion with the appropriate number and heading. Retain a copy of the CF 24 for your records.

- Questions from counties, including county Quality Control, must be submitted by the county CalFresh Coordinator and may be submitted directly to the CalFresh Policy analyst assigned responsibility for the county, with a copy directed to the appropriate CalFresh Policy unit manager.
- Questions from Administrative Law Judges may be submitted directly to the CalFresh Policy analyst assigned responsibility to the county where the hearing took place, with a copy of the form directed to the appropriate CalFresh Bureau unit manager.

1. RESPONSE NEEDED DUE TO: <input checked="" type="checkbox"/> Policy/Regulation Interpretation <input type="checkbox"/> QC <input type="checkbox"/> Fair Hearing <input type="checkbox"/> Other:	5. DATE OF REQUEST: 8/25/15	NEED RESPONSE BY: 9/5/15
2. REQUESTOR NAME: Dianna George	6. COUNTY/ORGANIZATION: Butte	
3. PHONE NO.: (530) 879-3522	7. SUBJECT: Expedited Services for Students  8. REFERENCES: (Include ACL/ACIN, court cases, etc. in references) NOTE: All requests must have a regulation cite(s) and/or a reference(s).  ACIN I-14-11, I-14-11E, C.F.R. § 273.2(i)(4)(B).]	
4. REGULATION CITE(S): 63-301 .541 (b) 63-301.541 63-301.7 63-301.545		

9. QUESTION: (INCLUDE SCENARIO IF NEEDED FOR CLARITY):

With regards to expedited services and student eligibility, does a client have to have student status verified before granting expedited services?

At what point during the expedited review could you deny a client expedited services. If they state they are a student and not working?

10. REQUESTOR'S PROPOSED ANSWER:

All reasonable efforts must be made to verify information within the ES processing time frames. However, benefits shall not be delayed beyond the delivery standards solely because eligibility factors have not been verified. Under ES, verification of certain items (e.g., income, resources, etc.) can be postponed up to 30 days from the date of application. Only the applicant's identity is required to be verified to issue ES benefits.

If the client states they are a student and you cannot verify their eligibility status at the time of the expedited review you can deny the program for the student.

11. STATE POLICY RESPONSE (CFPB USE ONLY):

The state does not concur with the proposed answer. It is not mandatory to verify student status before granting a client expedited service (ES). The client may not be denied ES simply upon the client's statement that the client is a student and is not working. Under ES, only the applicant's identity is required to be verified in order to issue ES benefits and verification of certain items can be postponed for up to 30 days from the date of application.

### FOR CDSS USE

DATE RECEIVED:

9/22/2015

DATE RESPONDED TO COUNTY/ALJ:

10/6/2015 TJ

**CALFRESH (CF) PROGRAM  
REQUEST FOR POLICY/REGULATION INTERPRETATION (Continued)**

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