

## CALFRESH (CF) PROGRAM REQUEST FOR POLICY/REGULATION INTERPRETATION

**INSTRUCTIONS:** Complete items 1 - 10 on the form. Use a separate form for each policy interpretation request. If additional space is needed, please use the second page. Be sure to identify the additional discussion with the appropriate number and heading. Retain a copy of the CF 24 for your records.

- Questions from counties, including county Quality Control, must be submitted by the county CalFresh Coordinator and may be submitted directly to the CalFresh Policy analyst assigned responsibility for the county, with a copy directed to the appropriate CalFresh Policy unit manager.
- Questions from Administrative Law Judges may be submitted directly to the CalFresh Policy analyst assigned responsibility to the county where the hearing took place, with a copy of the form directed to the appropriate CalFresh Bureau unit manager.

1. RESPONSE NEEDED DUE TO: <input checked="" type="checkbox"/> Policy/Regulation Interpretation <input type="checkbox"/> QC <input type="checkbox"/> Fair Hearing <input type="checkbox"/> Other:	5. DATE OF REQUEST: 1/23/2013	NEED RESPONSE BY: 2/20/2013
2. REQUESTOR NAME: Patty Carson	6. COUNTY/ORGANIZATION: San Bernardino	
3. PHONE NO.: 909-383-9606	7. SUBJECT:  8. REFERENCES: <i>(Include ACL/ACIN, court cases, etc. in references)</i> NOTE: All requests must have a regulation cite(s) and/or a reference(s).  DFA 377.1A	
4. REGULATION CITE(S): 63-503.327(QR)(b)(1)		

9. QUESTION: (INCLUDE SCENARIO IF NEEDED FOR CLARITY):

The referenced regulation states: "The CWD shall inform households whose applications have been denied that if their income stops or drops, the household may contact the CWD to reapply for benefits."

Question: Does the CWD need to inform the household in writing or can the CWD inform the customer in person or via a telephone conversation?

10. REQUESTOR'S PROPOSED ANSWER:

The current DFA 377.1A on the CDSS website does not contain this information, therefore, CWDs can inform the household in writing, in person or via a telephone conversation.

11. STATE POLICY RESPONSE (CFPB USE ONLY):

Answer: Yes, the MPP section 63-503.327(b)(1) states "the county shall inform households" without stating the method.

### FOR CDSS USE

DATE RECEIVED:

01/23/13

DATE RESPONDED TO COUNTY/ALJ:

**CALFRESH (CF) PROGRAM  
REQUEST FOR POLICY/REGULATION INTERPRETATION (Continued)**

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