



## SERVICE CATEGORIES

The table below includes examples of services, and in some cases, definitions adopted by OCAP. Please refer to our Fact Sheets to ensure that your activities are allowable under the specified funding source. Fact Sheets can be found at: <http://www.cdsscounties.ca.gov/OCAP/>

| Service Type Inventory                   | Definition and/or Examples   |
|--|--|
| Adoption Support Services*               | Examples of this service type: <ul style="list-style-type: none"> <li>• Adoptive parent recruitment</li> <li>• Specialized adoption training</li> </ul>  |
| Basic needs, concrete supports*          | Examples of this service type: <ul style="list-style-type: none"> <li>• Application assistance to receive public benefits (e.g. CalFresh, CalWORKs, Social Security, Veteran's benefits)</li> <li>• Emergency food, shelter or clothing</li> <li>• Employment readiness</li> <li>• Health insurance enrollment (e.g. Covered California, MediCal, Medicare)</li> <li>• Translation services</li> </ul> This category does not include "Transportation." See "Transportation" in alpha order below.   |
| Behavior health, mental health services* | Examples of this service type: <ul style="list-style-type: none"> <li>• Anger management services</li> <li>• Individual, couples, family and/or group therapy or counseling</li> <li>• Parent-Child Interaction Therapy (PCIT)</li> <li>• Play therapy</li> <li>• Psychological or psychiatric assessment/screening</li> <li>• And/or other behavior &amp; mental health services</li> </ul>   |
| Case management*                         | Limited to one or more of the following components: <ul style="list-style-type: none"> <li>• Client intake</li> <li>• Assessing the child's/family's needs</li> <li>• Developing the service plan</li> <li>• Linkage to resources (programs, services, supports)</li> <li>• Monitoring progress in achieving the service plan objectives</li> <li>• Periodic follow-up with client to ensure that all services specified in the case/service plan are provided.</li> </ul> <a href="http://www.cdss.ca.gov/ord/entres/getinfo/pdf/cws1.PDF">http://www.cdss.ca.gov/ord/entres/getinfo/pdf/cws1.PDF</a> |

\*= definition updated, July 2014.

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| Child care / day care*      | <ul style="list-style-type: none"> <li>• <b>Temporary child care is defined as:</b> Care for children provided to parents or guardians who are one the same premises as the site of the child day care program. [CA HSC 1596.792 (2)(k).]</li> <li>• <b>"Day care" means</b> care as described by Health and Safety Code Section 1596.750 in defining a child day care facility. <b>"Child day care facility"</b> (CA HSC 1596.750) means a facility that provides nonmedical care to children under 18 years of age in need of personal services, supervision, or assistance essential for sustaining the activities of daily living or for the protection of the individual on less than a 24-hour basis. Child day care facility includes day care centers, employer-sponsored child care centers, and family day care homes.</li> </ul> <p><a href="http://www.leginfo.ca.gov/cgi-bin/displaycode?section=hsc&amp;group=01001-02000&amp;file=1596.70-1596.799">http://www.leginfo.ca.gov/cgi-bin/displaycode?section=hsc&amp;group=01001-02000&amp;file=1596.70-1596.799</a></p> |
| Differential Response*      | <p><b>As defined by California's model to</b> respond to reports of suspected child maltreatment using one of three paths:</p> <ul style="list-style-type: none"> <li>• Path 1: Community response</li> <li>• Path 2: CWS / Agency partner joint response</li> <li>• Path 3: CWS response</li> </ul> <p><a href="http://www.childsworld.ca.gov/res/pdf/DR_Guidelines.pdf">http://www.childsworld.ca.gov/res/pdf/DR_Guidelines.pdf</a></p>  |
| Domestic violence services* | <p>Examples of this service type:</p> <ul style="list-style-type: none"> <li>• Batterer program</li> <li>• Crisis hotline</li> <li>• Family Justice Center</li> <li>• Safe house/shelter</li> </ul>  |
| Early childhood services*   | <p>Examples of this service type:</p> <ul style="list-style-type: none"> <li>• Car seat safety</li> <li>• Early developmental screening and assessments</li> <li>• Early Start</li> <li>• Infant safe havens</li> <li>• Mommy &amp; me playgroups</li> </ul>   |

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| Family Resource Center (FRC) or other drop-in multi-service support center* | <p><b>Family resource centers</b> are defined as community-based flexible, family-focused, and culturally sensitive facilities that provide programs and services based on the needs of the families. Sometimes called family support centers, family centers, parent-child resource centers, family resource schools, or parent education centers (or other by other names ) they are located in a variety of community settings (e.g. churches, schools, hospitals, housing projects, strip malls, etc.). FRCs promote both the strengthening of families through formal and informal support and the restoration of a strong sense of community.</p> <p><a href="https://www.childwelfare.gov/preventing/programs/types/familyresource.cfm">https://www.childwelfare.gov/preventing/programs/types/familyresource.cfm</a></p> |
| Financial literacy education*   | <p>Examples of this service type:</p> <ul style="list-style-type: none"> <li>• Budgeting</li> <li>• Financial counseling</li> <li>• Money management skill building</li> </ul>   |
| Health services*  | <p>Examples of this service type:</p> <ul style="list-style-type: none"> <li>• Physical health or dental education, screenings, and/or exams</li> <li>• Health education</li> <li>• Nutrition education</li> </ul>   |
| Home visiting* (Voluntary; targeting parents with children ages 0-5)        | <p><b>Home visiting programs</b> are defined as offering a variety of family-focused services to expectant parents and families with new babies and young children. They address issues such as maternal and child health, positive parenting practices, safe home environments, and access to services.</p> <p><a href="https://www.childwelfare.gov/preventing/programs/types/homevisit.cfm">https://www.childwelfare.gov/preventing/programs/types/homevisit.cfm</a></p>  |
| Housing services*   | <p>Examples of this service type:</p> <ul style="list-style-type: none"> <li>• Rental assistance</li> <li>• Assistance moving to transitional or permanent supportive housing</li> <li>• Home-finding assistance</li> </ul>  |

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| Information and referral (I&R)*                               | Community <b>information and referral</b> providers connect people with resources that can help them. The issues, questions and solutions (provided via I&R) are as diverse as those seeking assistance and span the spectrum of human experience. This may include prenatal planning, childcare, education and training, housing, transportation, employment, emergency shelters, disaster services, mental health and crisis assistance, financial aid, senior care, disease and health information, volunteer opportunities, relocation and new community orientation and much, much more.  |
| LiveScan Fees*  | <b>Live Scan</b> is inkless electronic fingerprinting transmitted to the Department of Justice (DOJ) for completion of a criminal record check. Limited allow-ability; check funding fact sheets.  |
| <b>Other</b>  | <b>“Other” may be used when a service does not fit a service category and must be identified in the comment section provided.</b>  |
| Parent leadership training*                                   | <p><b>Parent leadership is</b> fostered on a meaningful level when parents are given the opportunity for personal growth, to gain the knowledge and skills to function in leadership roles and represent a “parent voice” to help shape the direction of their families, programs and communities. Examples of parent leadership training:</p> <ul style="list-style-type: none"> <li>• Informational sessions on leadership opportunities</li> <li>• Enrichment workshops or training session specific to developing leadership skills (as opposed to parenting skills) (e.g. effective communication, facilitation)</li> <li>• Leadership shadowing</li> </ul> |
| Parenting education* (formal class or one-on-one instruction) | <p><b>“Parenting training”</b> (i.e. education) means child development, home management and consumer education provided through social services and/or specialized formal instruction and practice in parenting skill achievement in accordance with Welfare and Institutions Code Section 16507.7. Other examples:</p> <ul style="list-style-type: none"> <li>• Child birth education</li> <li>• Child safety education</li> <li>• Father involvement programs</li> </ul>  |

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| Parent / Sibling Visitation*                                      | <p>Includes services and activities to facilitate access to and visitation of children with parents and siblings, including but not limited to supervised visitation.</p> <p><b>Supervised visitation</b> is defined under 2014 California Rules of Court Standard 5.20. Uniform standards of practice for providers of supervised visitation, Family Code section 3200 as including any individual or supervised visitation center that monitors visitation. Supervised visitation is contact between a noncustodial party and one or more children in the presence of a neutral third person. These standards of practice and this definition do not apply to supervision of visitation exchanges only, but may be useful in that context. (Subd (b) amended effective January 1, 2007.)</p> <p><a href="http://www.courts.ca.gov/cms/rules/index.cfm?title=standards&amp;linkid=standard5_20">http://www.courts.ca.gov/cms/rules/index.cfm?title=standards&amp;linkid=standard5_20</a></p> |
| Peer support*<br>(individual or groups; parents, caregivers, kin) | <p><b>Peer support</b> is a system of giving and receiving help founded on key principles of respect, shared responsibility, and mutual agreement of what is helpful. Examples of this service type:</p> <ul style="list-style-type: none"> <li>• Peer-to-peer coaching/mentoring</li> <li>• Support groups</li> </ul>  |
| Public Awareness or Public Education                              | <p>Under CBCAP, these are beneficial activities that focus providing information or awareness of child maltreatment, the protective factors that keep children safe, and/or the services available for children and families. Examples include but are not limited to:</p> <ul style="list-style-type: none"> <li>• Dissemination of print literature or electronic information</li> <li>• Event information tables, presentations</li> <li>• Media campaigns, PSAs</li> <li>• Health and safety fairs</li> <li>• Mandated reporter trainings or other educational workshops (online or in-person)</li> </ul> <p>Such activities are usually directed at the general population but may also be targeted for specific populations or communities identified at increased risk of abuse or neglect. Over the long term, it is anticipated that these activities contribute to increasing the safety, permanency and well-being of children and families.</p>                                   |

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| Respite care / crisis nursery* | <p><b>Respite care</b> means the provision of prearranged child care when a parent(s)/guardian(s) or foster parent(s) is absent or incapacitated, and a determination has been made that temporary in-home or out-of-home care is in the child's best interest. Respite care services are offered as part of a case plan to allow a temporary respite of parental duties, so that a parent(s)/guardian(s) or foster parent(s) is able to fulfill other responsibilities necessary to improve or maintain the parenting function. Respite care services do not exceed 72 hours per session. These services are not provided for the purpose of routine, on-going child day care.</p> <p><a href="http://www.cdss.ca.gov/ord/entres/getinfo/pdf/cws1.PDF">http://www.cdss.ca.gov/ord/entres/getinfo/pdf/cws1.PDF</a></p> <p><b>Crisis nursery</b> means a facility licensed to provide short-term, 24-hour nonmedical residential care and supervision for children under six years of age who are voluntarily placed for temporary care by a parent or legal guardian due to a family crisis or stressful situation for no more than 30 days. [CA HSC 1516.(a)]</p> |
| Substance abuse services*      | <p>Examples of this service type:</p> <ul style="list-style-type: none"> <li>• Alcohol or other drug (AOD) support groups</li> <li>• Child, parent or family counseling for substance abuse and/or alcohol abuse</li> <li>• Inpatient or outpatient treatment</li> <li>• Substance abuse prevention education</li> </ul>   |
| Team Decision Making (TDMs)*   | <p>Examples of this service type:</p> <ul style="list-style-type: none"> <li>• Team Decision Making (TDMs)</li> <li>• Family Team meetings</li> <li>• Family Decision Meeting</li> <li>• Family Group Conference</li> </ul>  |
| Transportation*                | <p>Conveying a child and/or the child's family from one place to another when mobility is necessary to support a specific case plan and no other means of conveyance is available.</p> <p><a href="http://www.dss.cahwnet.gov/ord/entres/getinfo/pdf/cws1.PDF">http://www.dss.cahwnet.gov/ord/entres/getinfo/pdf/cws1.PDF</a></p>  |
| Youth programs*                | <p>Examples of this service type:</p> <ul style="list-style-type: none"> <li>• Mentoring, enrichment or other programs targeting youth</li> </ul>  |